

CHRAJ's new online discrimination reporting system enables individuals to report cases of HIV-related discrimination directly to CHRAJ—or through one of our partner organizations.

The system will

- facilitate better tracking of discrimination experienced by people living with HIV (PLHIV) and key populations at higher risk of HIV;
- improve case reporting and access to justice for PLHIV and other key populations; and
- enable individuals and civil society organizations to report discrimination and monitor CHRAJ's response.

Three ways to report discrimination:

- Fill out a complaint form online at <http://drs.system.chrajghana.com/>
- Text "chraj" to 1907 and type a short description of the complaint into the SMS
- Report your case in person to CHRAJ head office in Accra between the hours of 08:00 and 16:00

WHAT IS CHRAJ?

The Commission on Human Rights and Administrative Justice (CHRAJ) was created in 1993 to promote Human Rights, Administrative Justice and Combat Corruption. CHRAJ, as part of its mandate under the constitution of Ghana, handles complaints of discrimination including HIV-related cases "through mediation, investigation and adjudication".

Questions? More Information?

CHRAJ Head Office

Old Parliament House, High Street, Accra.
Postal Address: Box AC 489, Accra.

Phone: 0302- 662150/ 664267/ 664561/ 668839

Fax: 0302- 660020/ 668840/ 680396/ 673677

Email: info@chrajghana.com

Office hours for reporting cases are 08:00 –16:00.

Health Rights Desk

Cephas Essiful Ansah, Efua Ewur and Robert Mantey
Phone: 0302- 662150 / 668839 / 664267 / 664561



DISCRIMINATION REPORTING SYSTEM

Who should use the system?

- **Individuals who believe they have experienced discrimination on the basis of HIV status, gender identity or sexual orientation:**
Report to CHRAJ.
- **Organizations working with PLHIV and other key population groups:**
Report cases of HIV-related discrimination to CHRAJ and track the progress of complaints.
- **Advocates and other interested parties:**
Generate reports and statistics on cases of HIV-related discrimination.

What sort of incidents should be reported?

Incidents that may be reported to CHRAJ include: assault, blackmail, abuse by the police or other government officials, denial of government services (including health, legal, policing, employment, or housing services), violations of privacy and confidentiality, and denial of certain private services (including housing and employment).

Reporting anonymously:

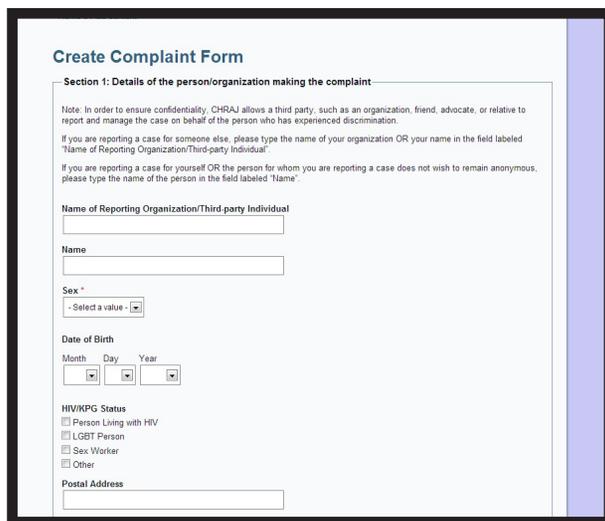
- Individuals may submit complaints through the online system anonymously. However, CHRAJ is unable to investigate or seek compensation/redress for anonymous complaints.
- Alternatively, those experiencing discrimination may ask a trusted individual or organization to report to CHRAJ on their behalf. The reporting person/organization must provide their name and contact information, and will be responsible for communicating with CHRAJ staff regarding the case.

USING THE ONLINE SYSTEM:

- Go to [http://drsystem.chrajghana.com/](http://drssystem.chrajghana.com/)
- Click on "Complaint Form"



- Fill in the fields with the requested information



Organizations

Organizations can use the system to track and manage complaints by requesting an institutional account.

- Click on "Login"



- Click on "Create new account"

